

## Frequently Asked Questions

Q: How long do applicants have to complete the pilot, or is the time indefinite?

A: The pilot will finish twelve weeks after it has begun. You have to finish the last activity two weeks after the unit is released. We will then close the course (we won't correct any more activities and we will publish the solutions), so there will be no point in answering the activities then.

Q: How much time should I set aside on a daily or weekly basis to keep up comfortably with the course work?

A: Approx. 5 hours per week should do, 50 hours total. It is also dependant on your previous knowledge or background. Someone with no knowledge at all might take a little more time.

Q: I understand that enrolment is limited to 100 participants and 3 participants from a single organization. Are there any other restrictions that I should be aware of?

A: No. There will be priority for people with no previous knowledge for the 100 seats, but no restrictions other than that. Please note that the seats are broken down by country, meaning there is a total of 100 seats, but each country has a limit on the number of seats available (please see poster for breakdown).

Q: If I register and for some reason am not able to participate, can a colleague of mine take part instead of me?

A: No, we have a wait list of those who would be next in line for the course. You were chosen to take part of the course. If you can not take it at the time given, you can not transfer your registration.

Q: Is the course refundable

A: Yes, minus a processing fee.

Q: Is this an HL7 pre-certification course?

A: No, it is not. Pre-certification courses are face-to-face and are only offered at the Educational Summits, Working Group Meetings or On-Site Meetings. This course is an introductory course only.

Q: My country is not listed within the six countries for this limited edition (USA, Canada, China, Sweden and Australia), can I register anyway?

A: Please do fill out your application and send it in. If the 100 seats are not taken by the countries selected for this limited edition, we will then look at your application. If you do not get selected in the Limited Edition, we will have your application on a waiting list for the next editions.

Q: The prerequisites seem minimal; would someone who is not a software developer be able to master the material?

A: If you are not a developer, or weren't a developer at some point of your life (and now you are managing projects) or you have not some computer savvy or interest in informatics (i.e. you are not in 'medical informatics') the material will be not only difficult to master but also boring...

Q: When does registration for this course close?

A: Registration closes on March 3<sup>rd</sup>, 2008

Q: How do I proceed after registration?

A: Your application will be reviewed by your HL7 affiliate or HL7 inc. (if you are from the US). From February 25th to March 3rd, all accepted applicants will be contacted by Mary Ann Boyle, from HL7 inc. to do the credit card processing and finish the registration process. 48 hours after your payment has been approved, you will receive instruction on how to obtain your user name and password to access the course presentation. Week by week the units and activities will be released.

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Q: How will this compare to face to face classes (Education Summits/Working Group Meetings)?

A: Both approaches have their advantages. The topics in this edition of the course will be INTRODUCTORY. It's aimed mainly to people not acquainted to any HL7 standard, so if you have doubts on specific subjects that are a little more advanced, you will prefer to take some face to face tutorials. This initiative won't replace face-to-face tutorials, it's a complement, and each person should select the strategy that better suit his/her professional needs.

Q: Will it cover the same topics that are given at Education Summits or Working Group Meetings?

A: There are many more different topics available at the Education Summits and WGM's. This course is an INTRODUCTORY course. At the Ed Summits and WGM's the classes permit an optimal blending of textbook material and professional insight based on the diverse real-world experiences of the participants.

Q: How helpful is HL7 Version 2 knowledge when dealing with HL7 Version 3?

A: If you already have practical experience in applying V3 to solve real-world interoperability problems, the course won't help you directly. But if you are new to both V2 and V3, or if you have lots of doubts and questions, the course will help you because there are some basic concepts in interoperability that are shared by the two versions. The V2 part of the course will also provide a real-world experiential background to the limitations of v2 that V3 is able to solve.

Q: What will be the course like?

A: Participants will be organized into virtual classrooms (no more than 25 students per classroom), and there will be between one and two tutors per classroom, and one co-tutors per subject. Each week, the tutor(s) will release a new unit on-line. Each unit has, reading material and mandatory activities, self-evaluation questionnaires to review concepts, and in some cases there are additional reading materials and optional activities for those who want to learn and practice a little more. All activities are based in real implementation scenarios. See the course descriptions for more detailed information.

Q: How will we be evaluated?

A: Tutors and co-tutors will review students' activities, moderate the forums, and will aide students in their learning process. The forums will remain open after the course is closed to serve as a communication network between students and their tutors.

Q: Does my computer need special characteristics?

A: No, there are no special requirements for your computer. The only things that you must have are internet browsing and PDF viewing capabilities.

Q: What are the scheduled class times?

A: The course modality is virtual and has no predefined class times. You may work on the course when you have time.

Q: What e-learning tools will be used?

A: The course is Moodle based ([www.moodle.org](http://www.moodle.org))

Q: Is information about class times and course modality available at the campus?

A: Yes, you can browse the course program now.

Q. Do I need to know XML to take the course?

A: No, you do not need to know XML prior to taking the course (but it is ok do).

Q: What is the cost of the web class?

A: This is listed on the flyer and differs by country